iCloudAuthority™

iCA eRefunds for NetSuite™
Automated Customer Refunds

iCloudAuthority's eRefunds for NetSuite delivers automated refunds resulting from credit memos or unapplied deposits. This "Built for NetSuite" application extends NetSuite by automatically finding refunds and issuing payments to customers without manual effort. eRefunds provides multiple automated payment methods initiated inside NetSuite and securely processed by your bank - all with a single click.

REFUND

HOW DOES IT WORK?

Step 1 From within NetSuite, set up the customer record.

Step 2 Select the refund transactions that you want to pay.

Step 3 Click SAVE, and you're done.

Step 4 Automatically generates the payment file within NetSuite and updates the refund transaction.

Step 5 Payment info is transmitted to your bank, and payment is sent to the customer.

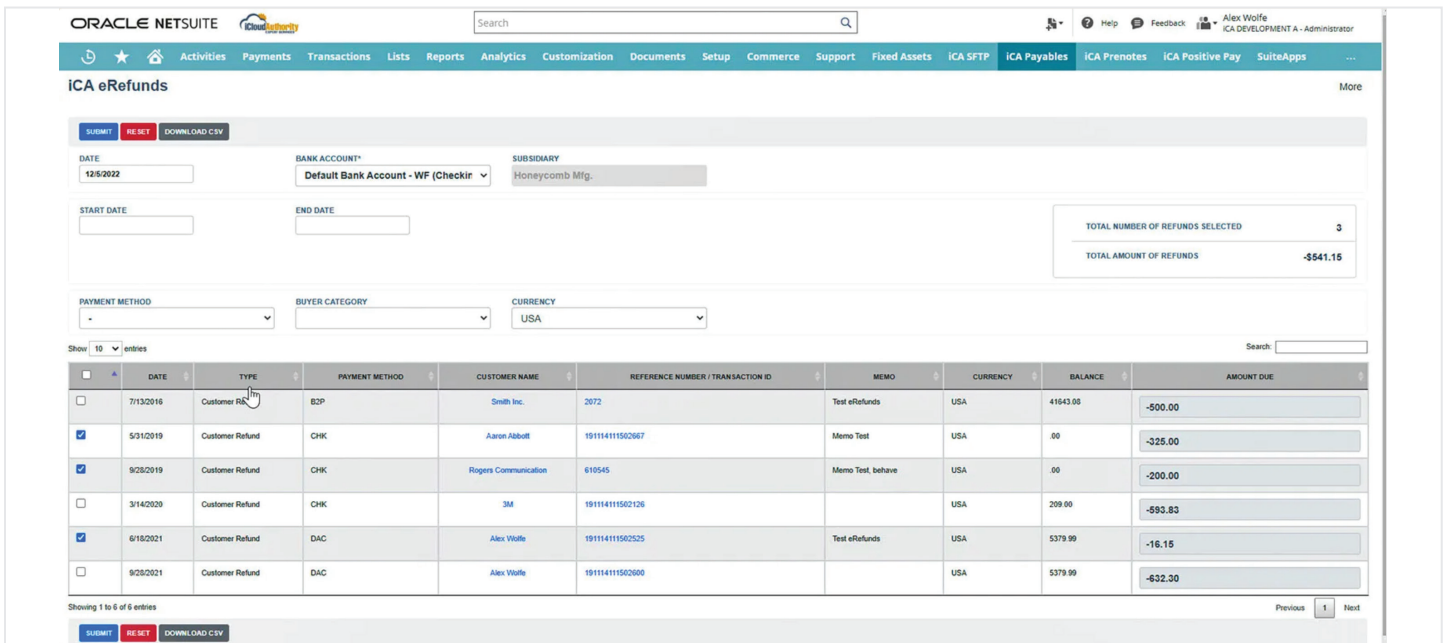## Executes Customer Refunds in Seconds Directly from NetSuite

WHAT TO EXPECT?

- No need to prepare checks, use ACH, or set up other payment methods outside of NetSuite to issue refunds; everything is done within NetSuite with tracking

- Automatically sends payment information to your bank; eliminates the manual process

- Reduces staff time through increased efficiency

- Requires no integration; the application runs inside NetSuite

- Implements easily

Built for
ORACLE
NETSUITE
Native SuiteApp

"The amount of payments that we make is enormous. We can now send hundreds of payments in seconds with remittance information."

Adam SHIFT.COM

NATIVELY BUILT INSIDE NETSUITE

FEATURES

- No limitation to the number of refunds or customers receiving refunds

- Straightforward to use inside NetSuite; no 3rd party hosting

- Segregates all refunds by subsidiary and bank account

- Accommodates multiple payment methods (Checks, ACH, Zelle, and others)

- Offers additional searches to report on refund statuses

- Provides unlimited transactions without additional costs

- Links to the iCA Payables Suite

CUSTOMERS