

iCA eRefunds for NetSuite™

Automated Customer Refunds

iCloudAuthority's eRefunds for NetSuite delivers automated refunds resulting from credit memos or unapplied deposits. This "Built for NetSuite" application extends NetSuite by automatically finding refunds and issuing payments to customers without manual effort. eRefunds provides multiple automated payment methods initiated inside NetSuite and securely processed by your bank - all with a single click.

HOW DOES IT WORK?

- Step 1** From within NetSuite, set up the customer record.
- Step 2** Select the refund transactions that you want to pay.
- Step 3** Click SAVE, and you're done.
- Step 4** Automatically generates the payment file within NetSuite and updates the refund transaction.
- Step 5** Payment info is transmitted to your bank, and payment is sent to the customer.

Executes Customer Refunds in Seconds Directly from NetSuite



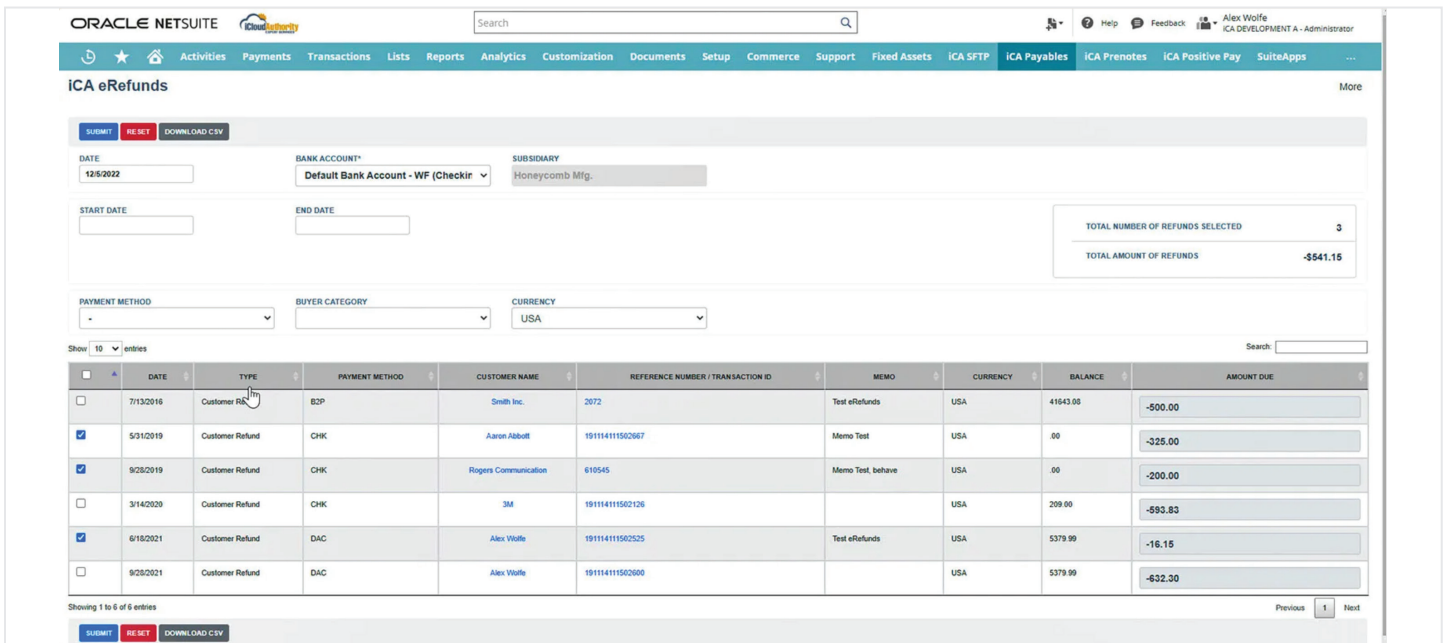
WHAT TO EXPECT?

- No need to prepare checks, use ACH, or set up other payment methods outside of NetSuite to issue refunds; everything is done within NetSuite with tracking
- Automatically sends payment information to your bank; eliminates the manual process
- Reduces staff time through increased efficiency
- Requires no integration; the application runs inside NetSuite
- Implements easily

"The amount of payments that we make is enormous. We can now send hundreds of payments in seconds with remittance information."

Adam SHIFT.COM

NATIVELY BUILT INSIDE NETSUITE



ORACLE NETSUITE *iCloud Authority* Search

Activities Payments Transactions Lists Reports Analytics Customization Documents Setup Commerce Support Fixed Assets ICA SFTP ICA Payables ICA Prenotes ICA Positive Pay SuiteApps

ICA eRefunds More

SUBMIT RESET DOWNLOAD CSV

DATE: 12/6/2022 BANK ACCOUNT*: Default Bank Account - WF (Checkir SUBSIDIARY: Honeycomb Mfg.

START DATE: END DATE:

TOTAL NUMBER OF REFUNDS SELECTED: 3
TOTAL AMOUNT OF REFUNDS: -\$541.15

PAYMENT METHOD: BUYER CATEGORY: CURRENCY: USA

Show 10 entries Search:

DATE	TYPE	PAYMENT METHOD	CUSTOMER NAME	REFERENCE NUMBER / TRANSACTION ID	MEMO	CURRENCY	BALANCE	AMOUNT DUE
7/13/2016	Customer Refund	B2P	Smith Inc.	2072	Test eRefunds	USA	41543.08	-500.00
5/31/2019	Customer Refund	CHK	Aaron Abbott	191114115502667	Memo Test	USA	00	-325.00
9/28/2019	Customer Refund	CHK	Rogers Communication	610545	Memo Test, behave	USA	00	-200.00
3/14/2020	Customer Refund	CHK	3M	191114115502126		USA	209.00	-593.83
6/19/2021	Customer Refund	DAC	Alex Wolfe	191114115502525	Test eRefunds	USA	5379.99	-16.15
9/28/2021	Customer Refund	DAC	Alex Wolfe	191114115502600		USA	5379.99	-632.30

Showing 1 to 6 of 6 entries Previous 1 Next

SUBMIT RESET DOWNLOAD CSV

FEATURES

- No limitation to the number of refunds or customers receiving refunds
- Straightforward to use inside NetSuite; no 3rd party hosting
- Segregates all refunds by subsidiary and bank account
- Accommodates multiple payment methods (Checks, ACH, Zelle, and others)
- Offers additional searches to report on refund statuses
- Provides unlimited transactions without additional costs
- Links to the iCA Payables Suite

CUSTOMERS

